

Velocity AI Solutions

Privacy Policy

Effective date: August 10, 2026
Last updated: August 10, 2026
Website: <https://www.velocityai.info>
Contact: privacy@velocityai.info

Velocity AI Solutions (“Velocity,” “we,” “us,” or “our”) respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, store, and otherwise process personal information when you visit our website at <https://www.velocityai.info> (the “Site”), submit a consultation request, communicate with us, or otherwise interact with our services.

1. Scope and Application

This Privacy Policy applies to personal information we collect through the Site, our consultation request form, email and other communications, and related business activities. It does not apply to third-party websites, applications, or services that we do not control, even if they are linked from our Site.

By using the Site or providing personal information to us, you acknowledge the practices described in this Privacy Policy. If you do not agree with this Policy, please do not use the Site or submit personal information to us.

2. Information We Collect

We collect personal information in the following categories:

- Identity and contact information: name, work email address, company name, and any other identifiers you choose to provide.
- Professional and business information: company size, job-related context, workflows you wish to automate, preferred meeting times, and free-text messages describing your goals or needs.
- Communication content: the substance of emails, consultation requests, and other messages you send us.
- Technical and usage information: IP address, browser type and version, device type, operating system, referring URLs, pages visited, timestamps, and general interaction data collected automatically when you use the Site.
- Cookies and similar technologies: small data files and related tracking technologies that help the Site function, remember preferences, and understand how visitors use our pages (see Section 7).

3. How We Collect Information

We collect personal information:

- Directly from you when you fill out forms (including the consultation request form), email us, or otherwise communicate with us.
- Automatically through cookies, logs, and similar technologies as you browse the Site.
- From service providers that help us operate our website and business (for example, hosting, email delivery, and analytics providers), to the extent they share operational data with us.

4. How We Use Personal Information

We use personal information for the following purposes:

- To respond to consultation requests and other inquiries, schedule meetings, and provide information about our services.
- To operate, maintain, secure, and improve the Site and our business operations.
- To communicate with you about your requests, our services, and administrative or policy updates.
- To understand how the Site is used so we can improve content, performance, and user experience.
- To detect, prevent, and investigate fraud, abuse, security incidents, or other harmful activity.
- To comply with applicable laws, regulations, legal processes, and enforceable governmental requests.
- To establish, exercise, or defend legal claims.
- With your consent, where required by law, for any other purpose disclosed at the time of collection.

5. Legal Bases for Processing (Where Applicable)

If you are located in the European Economic Area, United Kingdom, or a similar jurisdiction that requires a legal basis for processing, we rely on one or more of the following:

- Contractual necessity or steps prior to entering a contract (for example, responding to a consultation request).
- Legitimate interests (for example, securing and improving our Site, communicating about services you inquired about, and operating our business), provided those interests are not overridden by your rights.
- Consent, where we request it and where required.
- Legal obligation, where processing is necessary to comply with law.

6. How We Share Personal Information

We do not sell your personal information. We may share personal information in the following circumstances:

- Service providers and processors: vendors that help us host the Site, deliver email (for example, Resend or similar providers), provide infrastructure, analytics, security, or other operational services. These parties are authorized to process personal information only as needed to perform services for us and are expected to protect it appropriately.

- Professional advisors: lawyers, accountants, auditors, and similar advisors under confidentiality obligations, when reasonably necessary.
- Business transfers: in connection with a merger, acquisition, financing, reorganization, bankruptcy, or sale of assets, personal information may be transferred as part of that transaction, subject to customary confidentiality protections.
- Legal and safety reasons: when we believe disclosure is required by law, regulation, legal process, or governmental request, or is reasonably necessary to protect the rights, property, or safety of Velocity, our clients, users, or others.
- With your direction or consent: when you ask us to share information or otherwise authorize disclosure.

7. Cookies and Similar Technologies

We and our service providers may use cookies, local storage, pixels, and similar technologies to operate the Site, remember preferences, measure traffic, and improve performance. Some cookies are essential for basic Site functionality; others are optional and used for analytics or similar purposes.

You can control cookies through your browser settings. Blocking certain cookies may affect how the Site functions. Where required by law, we will obtain consent before using non-essential cookies.

8. Analytics and Third-Party Tools

We may use third-party analytics or infrastructure tools that collect technical and usage information about visits to the Site. These providers process information on our behalf or according to their own privacy policies. We encourage you to review the privacy practices of any third-party services you interact with.

9. Data Retention

We retain personal information for as long as reasonably necessary to fulfill the purposes described in this Privacy Policy, including to provide services, maintain business records, resolve disputes, enforce agreements, and comply with legal obligations.

Consultation form submissions and related correspondence are typically retained for as long as needed to manage the business relationship and for a reasonable period afterward for recordkeeping and legal purposes, unless a longer retention period is required or permitted by law. Technical logs may be retained for shorter operational periods. When information is no longer needed, we will delete or de-identify it in accordance with our practices, subject to technical and legal constraints.

10. Security

We implement reasonable administrative, technical, and organizational measures designed to protect personal information against unauthorized access, loss, misuse, alteration, or disclosure. Measures may include access controls, encrypted transmission (HTTPS), and limiting access to personnel and vendors who need the information to perform their roles.

No method of transmission over the Internet or electronic storage is completely secure. We cannot guarantee absolute security. If you believe your interaction with us is no longer secure, please contact us promptly using the details in Section 16.

11. International Data Transfers

We are based in and may process information in the United States or other countries where we or our service providers operate. If you access the Site from outside those countries, your information may be transferred to, stored, and processed in jurisdictions that may have data protection laws different from those in your country.

Where required, we take steps designed to ensure that international transfers of personal information are conducted with appropriate safeguards, such as contractual protections with service providers.

12. Your Privacy Rights

Depending on your location, you may have rights regarding your personal information, which may include:

- Access: requesting confirmation of whether we process your personal information and obtaining a copy.
- Correction: requesting that we correct inaccurate or incomplete personal information.
- Deletion: requesting that we delete personal information, subject to legal exceptions.
- Restriction or objection: objecting to or requesting restriction of certain processing, where applicable.
- Portability: requesting a portable copy of personal information you provided to us, where applicable.
- Withdrawal of consent: withdrawing consent where processing is based on consent (without affecting prior processing).
- Opt-out of sale/sharing: where applicable under laws such as the CCPA/CPRA, opting out of “sale” or certain “sharing” of personal information. We do not sell personal information as commonly understood; if our practices change, we will update this Policy and provide required opt-out mechanisms.
- Non-discrimination: not being discriminated against for exercising privacy rights under applicable law.

To exercise these rights, contact us at privacy@velocityai.info. We may need to verify your identity before fulfilling a request. You may also have the right to lodge a complaint with a supervisory authority in your jurisdiction.

If you are a California resident, you may have additional rights under the California Consumer Privacy Act (CCPA) as amended by the California Privacy Rights Act (CPRA), including rights to know, delete, correct, and opt out of certain processing. We will respond to verifiable consumer requests in accordance with applicable law.

13. Children's Privacy

The Site and our services are intended for business and professional use by adults. We do not knowingly collect personal information from children under 16 (or under 13 where that is the applicable age). If you believe we have collected personal information from a child, please contact us and we will take appropriate steps to delete it.

14. Do Not Track and Global Privacy Controls

Some browsers offer "Do Not Track" signals. There is no universally accepted standard for responding to these signals. We currently do not respond to Do Not Track browser signals in a uniform way. Where required by law, we will honor applicable opt-out preference signals (such as Global Privacy Control) for covered processing activities.

15. Third-Party Links

The Site may contain links to third-party websites or services. We are not responsible for the privacy practices or content of those third parties. We encourage you to review their privacy policies before providing personal information to them.

16. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us:

- Email: privacy@velocityai.info
- Website: <https://www.velocityai.info>
- Subject line suggestion: "Privacy Request"

We will review and respond to inquiries in a reasonable timeframe consistent with applicable law.

17. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, technologies, legal requirements, or other factors. When we make material changes, we will update the "Last Updated" date at the top of this Policy and, where appropriate, provide additional notice (for example, a notice on the Site).

Your continued use of the Site after an updated Privacy Policy becomes effective constitutes acknowledgment of the updated Policy, to the extent permitted by law. We encourage you to review this page periodically.

18. Additional Notices

This Privacy Policy is provided for informational purposes and is intended to describe our privacy practices in clear language. It is not a contract that creates rights beyond those required by applicable law, except where expressly stated otherwise in a separate agreement between you and Velocity AI Solutions.

If any provision of this Privacy Policy is found to be unenforceable, the remaining provisions will continue in effect.

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